

FEEDBACK FORM

We believe that our readers' feedback would help us improve our reporting. **GRI 102-53**

1. **Name, surname** _____ **Organization** _____

2. Which stakeholder group best describes you?

- | | |
|-----------------------------------|--------------------------|
| (1) Parent companies | <input type="checkbox"/> |
| (2) Authorised body – PSA LLP | <input type="checkbox"/> |
| (3) Employees | <input type="checkbox"/> |
| (4) Trade Unions | <input type="checkbox"/> |
| (5) State bodies | <input type="checkbox"/> |
| (6) Counterparties | <input type="checkbox"/> |
| (7) Local communities | <input type="checkbox"/> |
| (8) Business partners | <input type="checkbox"/> |
| (9) Media | <input type="checkbox"/> |
| (10) Non-government organisations | <input type="checkbox"/> |

(11) If you do not belong to any of the groups listed above, please indicate your connection to KPO:

3. What is your reasons for reading our Sustainability Report?

- | | |
|---|--------------------------|
| (1) For KPO general awareness purposes | <input type="checkbox"/> |
| (2) To track KPO sustainability performance | <input type="checkbox"/> |
| (3) For industry analytics purposes | <input type="checkbox"/> |
| (4) As a study material | <input type="checkbox"/> |
| (5) As a potential vendor | <input type="checkbox"/> |
| (6) For any other reasons. Please state: | |
| _____ | |
| _____ | |
| _____ | |

4. Please evaluate the report according to the criteria below:

Criteria	Poor	Fair	Good	Excellent
(1) Cohesion and coherence (easy to understand)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(2) Report structure (easy to navigate)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(3) Design and illustrations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(4) Visibility and value of tables, graphs and infographics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(5) Overall report quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. How would you rate our performance disclosure in the following areas?

	Poor	Fair	Good	Excellent
(1) Production performance and technologies in operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(2) Safety and Asset Integrity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(3) Occupational health and safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(4) Environmental performance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(5) Contribution to economy of the Western Qazaqstan and the country	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(6) Other comments or suggestions:	_____			

6. Which material topics or issues disclosed in the KPO Sustainability Report 2020 are important for you as a KPO stakeholder? Please, limit your choice to 10 topics of the most interest to you.

Social topics:

- Personnel development and training
- Social, cultural and gender diversity, equal opportunities
- Industrial relations (Labour - Management relations including contractors)
- Freedom of association and collective bargaining
- Security practices
- Respect for human rights by security services

Socio-Economic topics:

- Increase of local content in staff
- Employment and compensation
- Social infrastructure projects, sponsorship and charity
- Local Content development and its share in procurement of goods, works and services
- Anti-corruption
- COVID-19 and its impact on the KPO activities

Economic topics:

- Corporate governance and management approach
- Technologies and innovations
- Estimated proved reserves and production
- Procurement practices and supply chain
- Transparency of payments to the government (EITI)

Environmental-Economic topics:

- Energy efficiency
- Environmental compliance
- Environmental investments
- ISO 14001, 45001, 50001, 9001 (contractors) certification

Environmental topics:

- Spills
- Air quality monitoring
- Reduction of GHG and pollutants' emissions
- Water conservation
- Management of waste and effluents
- Biodiversity and ecosystems conservation
- Environmental grievance mechanisms

Socio-Environmental topics:

- Occupational safety and health
- Protection of health
- Process safety
- Emergency Response
- Community grievance redress
- Community relations: impact assessment and mitigation

7. Your suggestions for improving KPO Sustainability Report:

Please send your feedback, comments to this edition or contribution to the Report 2021 to the below address or by email at Sustainability@kpo.kz.